

SUMERGE
SOFTWARE SOLUTIONS



reliability - performance - excellence



overview

SUMERGE SOFTWARE SOLUTIONS is specialized in developing, customizing and integrating software solutions and services to its worldwide clients.

Since its debut, SUMERGE has been providing enterprise-level web-based and desktop software solutions to its clients, giving them the paramount benefits of Information technology that added a comprehensive value to their businesses. We provide the most comprehensive and cost effective solutions while maintaining the highest level of quality and customer satisfaction.



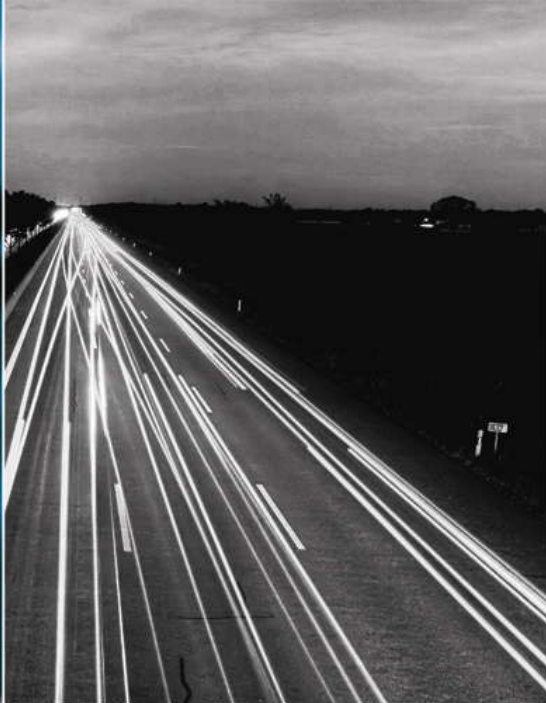
SUMERGE offers a complete spectrum of solutions and services such as; Enterprise Application Integration (EAI), Application development, E-Business and E-commerce solutions, collaboration solutions, web site design and development, IT consulting services and ERP solutions.

Our mature process enables structured interaction between the client's teams and our team with the added benefit of contributing to the client's internal process.

At **Sumerge**, we endeavor to incorporate advanced business approaches and management expertise with the highest levels of technology and innovative solutions, attaining software products with distinctive excellence and distinguished quality.



our services



Workflow Automation & Business Process Management:

BPM enables businesses to fully automate standardized business processes, routing of information between existing systems and people, anywhere on the globe, anytime, based on your defined business rules, all while tracking the process and alerting users and administrators to the presence of work items to be completed.

It is a whole new, cost-effective, organized and efficient world. Whether you need to simply automate or completely re-engineer your current business process, SUMERGE consulting team will facilitate the design, set-up, and implementation of the process to ensure its success.

This is the next step for all businesses that are currently planning for growth and aims to have 100% control over all aspects of the business.



Custom Application Development:

SUMERGE provides custom application development to serve your business needs. From mission-critical solutions to cost-effective applications, we build them all with full compliance to your requirements.

By completing numerous custom software solutions and custom e-business software development, we have built our expertise to support several business models.

SUMERGE software engineers have the technical expertise for implementing custom business applications and software development that addresses all critical requirements of large businesses:

- Multiple users
- Large amounts of data
- Intensive business processes
- Integration of a variety of systems, whether Internal or external.
- Software and network security

We provide a full range of services to ensure that your mission-critical, custom application is accessible 24/7 and works exactly as you require.

Enterprise Portal:

The volume of data and information available in any organization will keep growing exponentially across the various enterprise applications. Shifting through all the applications to find relevant pieces of information impacts the productivity and efficiency of users/employees. Not all of the information is relevant to all users and not all information is easy to locate.

An Enterprise Portal can provide an environment that can be personalized to deliver information and services to all and specific users (employees, customers, suppliers and partners) from any web-enabled device. Using the EP, information can be easily accessed from any existing legacy application seamlessly with a single sign-on.

Communication is an essential day to day requirement, placing a great risk on the failure of business processes if not properly managed. With SUMERGE's EP, your business could be at least twice as fast and efficient. SUMERGE's EP enhances the communication within the company and its clients, eliminate paper, increase efficiency and put an end to duplicate data entry with full web integration and online usage.

Enterprise Application Integration:

SUMERGE helps large, diverse organizations manage and enhance their operational performance by overcoming their most complex integration challenges to streamline their businesses, connect business processes and information and to be more competitive and responsive to internal and external organization manipulations and changes. We excel in applying enterprise application integration (EAI) technologies, SOA, web services, open standards and technologies to help businesses gain more value from their systems and processes. Our integration solutions enable organizations to derive greater value from their enterprises and gain swift returns on their technology investments.

Our approach to integration takes advantage of the full spectrum of integration technologies and open standards. This approach helps clients gain better access and management, and help them act upon the growing volume of data across multiple systems to achieve superior performance.

Website Design & Development:

SUMERGE holds an innovative department responsible for the pioneering creation of website layouts and designs. Clients with existing websites may wish to renovate their website layouts and interfaces to achieve more professional, ingenious designs to attract potential clients and satisfy existing ones.

SUMERGE not only delivers eye-catching designs to enterprises wishing to revamp their existing web sites, but also specializes in developing a complete web solution from scratch based on clients needs. Web design and development are a necessity in today's progressively dynamic web-based world.

Web Content Management

Our customizable content management system facilitates website content management allowing the creation of dynamic pages speedily and reliably by numerous authorized users in real-time. Our solutions help empower content authors to manage complex websites, while alleviating the strain on costly IT resources. In addition, your websites will always be up-to-date, which will help you gain leadership with your Internet presence and enhance the prosperity of your business.

E-Commerce

E-commerce solutions are an essential subsidiary of our e-business services. Our e-commerce development operates to deliver solutions which enable your company to link data processing systems and payment gateways more efficiently and flexibly, which in turn will result in you having absolute control of all aspects of your business with a click of a mouse.

E-commerce will allow you to better manage several categories including:

- **Products Management.**
- **Catalog Management.**
- **Customers Management.**
- **Orders Management.**
- **Integration with Payment gateways.**
- **Promotions, discounts, and special offers.**
- **Search.**
- **News Letters.**
- **Multi-language and multi-currency systems.**



our solutions

SUMERGE Collection Manager - SCM:

SUMERGE offers a complete solution to streamline the processes and daily activities for the collection department. The main goal is to manage debts, provision levels, and increase productivity and profitability. SCM provides effective actions at an appropriate time, plus measuring and optimizing performance of collection actions, strategies and collection staff.

SCM allows you to manage collection activities and operations by providing the capabilities to control the collection strategy and business rules, reduce work preparation by automatic classification of accounts based on different combinations of products, buckets, cycles and states. It also reduces time-consuming research duration by providing collectors with complete account information, transactions, and activities history, plus several other features.

SUMERGE Rewards Manager - SRM:

Our Rewards Manager solution is a policy driven platform that is distinct from silos where these loyalty capabilities or campaign management tools exist today. This platform provides a centralized area for establishing policies for rewards, viewing customer profiles and data from other silos, where this capability is distributed today, for a unified view that can then be used to offer next-generation loyalty products for increased retention, additional revenues, greater market share and new revenue sources.

SUMERGE Rewards Manager streamlines these business processes starting from defining the business rules for rewarding, points management, customers portfolios, redeems management, analysis and reports in one web-based user friendly solution.



our solutions

Fusion@6 Enterprise Resource Planning - ERP:

An enterprise-wide view and effective collaboration of mission-critical information can lead to enhanced productivity and increased sales. As organizations automate their internal processes such as sales, purchase, logistics, production, planning, finance management, management accounting with conventional Enterprise Resource Planning solution, they also feel the need for applications such as customer relationship management, supply chain management that will bring them together with their customers and suppliers in an electronic environment.

Fusion@6 is a corporate business solution having more than 30,000 customers worldwide, comprising all of the applications that an end-to-end enterprise should need from customer relationship management to production and supply chain, including multiple languages, multiple currency units, unlimited number of users, international accounting standards and advanced planning functions. Its modular structure, as well as its content, and its integrated and diverse technological features make the product a corporate solution that makes the difference.

The details of the properties of the Fusion@6 ERP can be summarized under the following categories:

Supply chain management

- Supplier/Manufacturer Portal
- Planning
- Supplier Relationship Management
- Purchasing
- Inventory Management
- Shipping

Financials and Accounting

- Current Accounts
- Bank Operations
- Check / Promissory Note Management
- Cash Management
- Cost Management
- General Ledger and Financial Statements

Planning

- Master Production Scheduling
- Capacity Requirement Planning
- Material Requirement Planning
- Replenishment
- Advanced Production Planning

Production

- Product Life Cycle Management
- Production Operations
- Shop Floor Control
- Quality Management
- Plant Maintenance

Customer Relationship management

- Customer Management System
- Campaign, Discount Management (Conditions)
- Marketing Activities Follow-up
- Leads, opportunities and accounts management
- Complaint Management
- Survey Management

Human Resources

- Organization Management
- Recruitment
- Training and Event Management
- Appraisals Evaluation and Career Planning
- Payroll

The logo for Fusion@6, featuring the word "fusion" in a bold, lowercase sans-serif font, followed by "@6" in a smaller font. A red swoosh underline is positioned above the "i" in "fusion".The logo for Fusion@6 Standard, featuring the word "fusion" in a bold, lowercase sans-serif font, followed by "@6" in a smaller font. Below "fusion" is a red horizontal bar with the word "standard" in white lowercase letters.The logo for Entegre@6, featuring the word "entegre" in a bold, lowercase sans-serif font, followed by "@6" in a smaller font. A red swoosh underline is positioned above the "e" in "entegre".The logo for Redcode, featuring the word "redcode" in a bold, lowercase sans-serif font. The "o" is replaced by a red circular graphic with concentric lines.



outsourcing

Our outsourcing development skills and services are unlimited; from providing clients with outsourced team services to providing outsourced projects and custom turn-key solutions, at lower rates.

Application development outsourcing has been a controversy for a long time, where clients fear that outsourcing can be disadvantageous to their companies. At SUMERGE, we understand the risk and threats of outsourcing and work towards eliminating them:

Confidentiality

Clients may fear that outsourcing their application development may pose a threat to the security and confidentiality of their business. We are intellectually honest professionals who respect property rights to a great extent. We provide the mutual signature of confidentiality agreements that ensure the discretion and privacy of our customers and their business issues.

Communication Skills

Clients may fear the risk of inherent communication problems. We excel in bidirectional communication between us and our worldwide clients, by following high standards of correspondence through our linguistic, professional software engineers and project managers, who work around the clock with respect to worldwide time differences. We offer a hotline to tend to the needs of our clients.

Transparency

Losing control over the development of the application is a problem that threatens any enterprise who has little experience with outsourcing. We make the project implementation process as transparent as possible to our clients. We opt for constant review, feedback and comments from our customers regarding the development of their applications, to ensure their constant satisfaction.

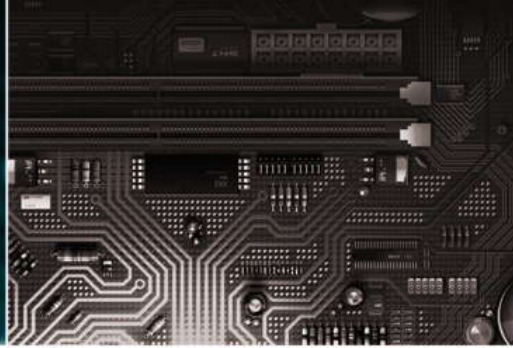
Integrity

Clients may assume that outsourcing companies tend to place higher emphasis on the most advantageous projects. We deal with every client and project we have as an imperative client whom we respect and strive to satisfy. Every client and project we have is an added asset.

Quality Assurance

Clients may fear that outsourced projects are not high quality projects. In fact, our dedicated, highly skilled quality assurance teams of professional software engineers ensure the highest levels of quality; following a rigorous methodology of quality assurance.

tools & technologies



Java / J2EE Development

J2SE/J2EE Development.
Web Java development: web portals, web applications.
Enterprise J2EE solutions: Portals, EAI, Collaboration, Workflow.
Technologies: JSP/Servlets, JSF, JSR 168 portlets, EJB, web services, Hibernate, AJAX.

IBM Tools and Technologies

WebSphere Application Server
WebSphere Portal
WebSphere MQ
WebSphere Message Broker
WebSphere Process Server
Lotus WCM
DB2 database
DB2 Content Manager

Open Source Development

PHP/MySQL Development
Linux
Apache web server
Customization and Integration of existing Open Source Applications.

Microsoft Technologies

Core: .NET Framework
ASP.NET AJAX
Web Services
MS SQL Server

Database Development

Oracle
MS SQL Server
MySQL
IBM DB2

Emerging Technologies

AJAX, BPEL4WS, Process Choreographer and BPEL, RFID, XForms

